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SOCIALIZATION OF HOSPITAL MANAGEMENT INFORMATION SYSTEMS IN PATIENT SAFETY AND HEALTH

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ABSTRACT/ABSTRAK

All medical actions against patients must have their own risks. Certainly not a single health worker or doctor would want his patient to experience this unwanted risk. Therefore, patient safety must be prioritized in every medical treatment. Every medical staff must understand it, so they can apply it properly. Patient safety is of key importance to any health facility. Hospital management information systems in patient safety and health activities were held on December 20-23, 2021, RSIA Jimmy Medika Borneo. This community service aims to provide knowledge to the public about management information systems in hospitals, provide knowledge about existing services in hospitals and how to get excellent service. The results obtained from community service are that the community. The community also understands the services available at the hospital and how to get excellent service. For continuation, it is recommended to carry out further on this guidance approach on a broader subject, easier material and more relevant methods so that generalizations can be drawn.

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1. BACKGROUND

RSIA Jimmy Medika Borneo has implemented SIMRS like other hospitals, but there are obstacles from both users, systems and organizational support. Starting from complaints from SIMRS users regarding system operational functions such as the SIMRS application that cannot be accessed even though it already has access permission rights, data has not been thoroughly integrated such as the work shift operant function which still uses the manual report book, SIMRS does not respond when used so that data cannot be inputted and from system managerial functions such as employee data in the report module that has not been updated.

However, there are reports that RSIA Grand Family RSIA Jimmy Medika Borneo over the past five years from 2019 to 2017 there has been a significant increase in patient admissions, amounting to 90,000 people.

Referring to preliminary studies conducted by researchers, the application of SIMRS RSIA Jimmy Medika Borneo has never been measured in relation to the success of its application. In the results of previous studies, according to Larinse (2015) showed that the success of SIMRS is supported by main factors such as, system users (Human), organizational support (Organization) and technological capabilities (Technology) SIMRS itself. Therefore, this SIMRS can be evaluated with the Human, Organization and Technology (HOT) Fit model. With this model, the system can be evaluated from the three main factors above and according to Bayu & Muhimmah (2013) that the HOT Fit model can answer what variables affect the success of SIMRS implementation and make as an assessment kiteria carried out at RSIA Jimmy Medika Borneo so that problems faced by SIMRS users can be found to be used as a reference in improving or perfecting SIMRS to run optimally in accordance with the vision and mission of RSIA Jimmy Medika Borneo.

2. METHOD

The community service method is in the form of socialization of hospital accreditation to health students and hospital staff as many as 100 people. Meanwhile, the method of activity with the schedule of events is as follows: 1) Opening 2) Singing the song Indonesia Raya 3) Remarks by the head of the community service committee and director of the Jimmy Medika Borneo Mother and Child Hospital 4) Material on the hospital management information system 5) Question and answer session 6) Closing.

3. RESULT AND CONCLUSION

The results of this community service show that the socialization of hospital management information systems in patient safety and health. Based on the following table 1:

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Table 1 Frequency Distribution Based on Presentation

| Method | Frequency | Percentage |
|------------------------|------------------------|------------|
| Socialization of | I am understand | 100.0 |
| hospital management | hospital management | |
| information systems in | information systems in | |
| patient safety and | patient safety and | 0.0 |
| health | health | |
| | I am not understand | |
| | hospital management | |
| | information systems in | |
| | patient safety and | |
| | health | |
| Total | 1 | 100.0 |

Source: Primary data, 2021

Based on table 1, it can be concluded that the presentation of percentages such as exposure in the form of *powerpoints* that are the most in community service is that participants understand hospital management information systems in patient safety and health, namely 100 respondents (100%) and those who do not understand hospital management information systems in patient safety and health as many as 0 respondents (0%).

The distribution of community service participants according to presented in table 2 as follows:

Table 2 Frequency Distribution Based on Accompaniment Presentation.

| Method | Frequency | Percentage |
|---------------------------|-----------|------------|
| Socialization of Hospital | Presence | 100.0 |
| management information | Absent | 0.0 |
| systems in patient safety | | |
| and health | | |
| Total | | 100.0 |

Source: Primary data, 2021

Based on table 2, it can be concluded that the presentation of hospital management information systems in patient safety and health who attended was 100 respondents (100%), while those who did not attend were 0 respondents (0%).

Socialization of hospital management information systems in patient safety and health is a strategy in managing others to carry out activities in achieving predetermined goals. In line with Athoillah's opinion, Hospital management is a process consisting of planning, organizing, directing, and supervising through resources and other resources effectively

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and efficiently to achieve goals in safety and health. Meanwhile, according to Abdullah, management is a series of activities by carrying out work through the functions of planning, organizing, directing and supervising in order to achieve organizational goals effectively and efficiently in the safety and health of patients. Therefore, it can be concluded that the hospital management information system is a process to manage human resources and other resources by planning, organizing, directing and supervising so that goals are achieved in patient safety and health.

4. SUMMARY AND ADVICE

Based on conclusions and suggestions related to "Socialization of Hospital management information systems in patient safety and health" went well. On the indicator of the accuracy of the target of community service participants at RSIA Jimmy Medika Borneo, in procedures for the implementation of hospital management information systems in patient safety and health.

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